

## Client Testimonials

**Kenny Spence**  
4 reviews • 2 photos

★★★★★ 8 weeks ago

We had Ty and his team come in for a one-day holiday cleaning at our office, and they did an outstanding job! Wendy handled most of the cleaning and was extremely thorough and professional. The team arrived early, stayed on schedule, and even finished sooner than expected while making sure to give special care to our office space. The entire facility looks fantastic and ready for the holidays. Really appreciate the quality of service, efficiency, and attention to detail — highly recommend Ty and his crew!

**Cristy Sloan**  
2 reviews • 0 photos

★★★★★ 7 weeks ago

First Response is top notch. Professional and punctual service. This team does an amazing job and I would recommend them to everyone in need of commercial cleaning services.

**Betty Weaver**  
2 reviews • 1 photo

★★★★★ 7 days ago **NEW**

First Response Building Services is a very professional cleaning service. They pay attention to detail work. The employees are very professional and knowledgeable about their job. They always asks if there any other things they I would like them to do. Very friendly. I would recommend them with no questions asked. I hope to never lose them. It's hard to find someone who do as good as they do.

**Cory Barnes**  
3 reviews • 0 photos

★★★★★ 2 weeks ago **NEW**

Great and very thorough!! Owner was super communicative throughout the process and was really pleased with the work completed!!

**We Show Up.  
100% Of The Time.**

**Free Walkthroughs  
and Estimates**

## Cleaning Hours

**After hours cleaning  
Daytime cleaning**

**We build our schedule based on your needs**

# First Response Building Services

**540-597-2442**

**firstresponsebuildingservices.com**

**f First Response Building Services  
@firstresponsebuildingservices**

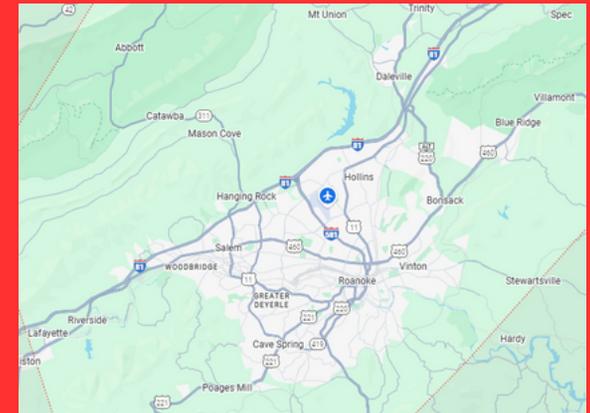
## Service Area

**Cave Spring  
Vinton  
Hollins  
Roanoke  
Salem  
Roanoke County  
Botetourt County  
Craig County**



**Hiring local heroes and their families to clean**

**Cleaners that are reliable, trustworthy, and professional**



# About Us

My name is Ty. I served our Roanoke community as a Police Dispatcher and Police Officer for nearly nine years.

Throughout my career in public safety, trust, reliability, and accountability weren't optional—they were expected. That mindset is what ultimately led me to start First Response Building Services.

I saw a clear need in our community. Business owners, property managers, and office managers need a cleaning service they can truly rely on—one that is dependable, responsive, and trustworthy.

In 2024, those two needs came together with the official launch of First Response Building Services.

I look forward to building long-term relationships with businesses across the Roanoke Valley and continuing to serve this community in a new way.



## Our Commercial Cleaning Services



### Recurring Cleaning

Our Janitorial Cleaning Services are designed for businesses that need consistent, dependable cleaning performed to a clearly defined standard.

Each client receives a documented scope of work outlining exactly what is cleaned, how often it is cleaned, and what to expect during each visit. This ensures clarity, accountability, and results.

Typical services include:

- Restroom cleaning and sanitization
- Trash removal, liner replacement
- Dusting
- Floor care
- Breakroom and common area cleaning
- Spot cleaning high touch areas and glass
- Monthly, bi-weekly, weekly, more than 1x weekly

### Forever Clean Office System

Premium recurring cleaning plan with built-in deep cleans + accountability

FCOS starts with a full “clean slate” deep clean to reset the building to a true baseline standard. From there, we maintain that standard with scheduled recurring service and built-in accountability.

- Deep clean (start of service)
- Deep clean every 6 months
- No-Miss guarantee - we miss, you get free cleans
- Secret shopper quality checks

### Other Services

- Deep Cleaning
- Post Construction Cleaning
- Broom Cleaning
- Window Cleaning

## Some of our clients

